How to Make a Deposit

Mobile Deposit

Your time and convenience are important to us. There's no need to rush to the branch to deposit your checks. Mobile Deposit is fast, convenient and secure.

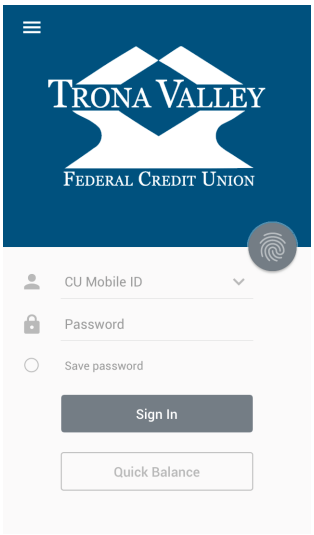
Login to our Mobile Banking app to get started today.

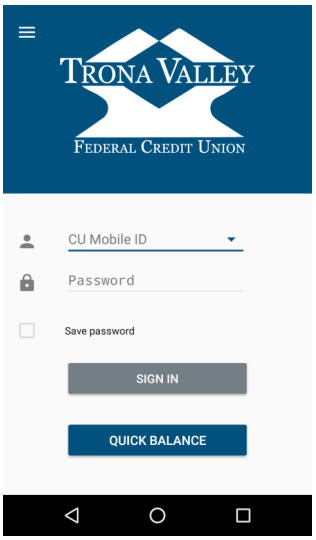
Mobile Deposit Images are shown in iOS and Android formats.

Step 1:

Login to our Mobile Banking app
Enter your CU Mobile ID and Password

Click Sign In

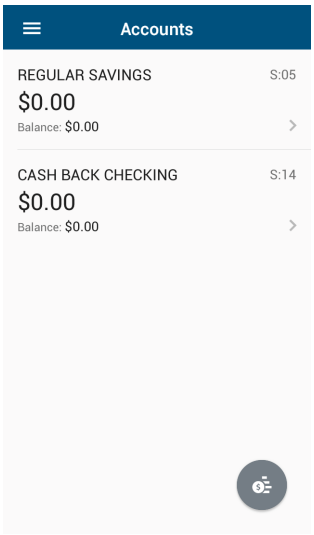


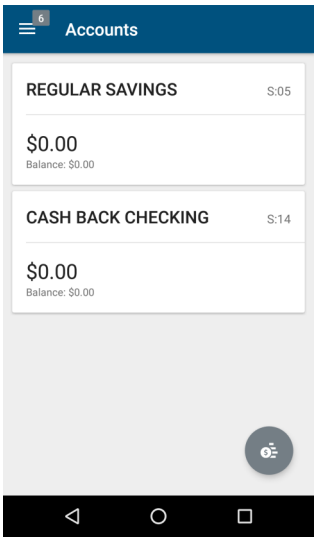


Step 2:

From the Accounts screen,

Click the Quick Links button





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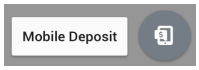
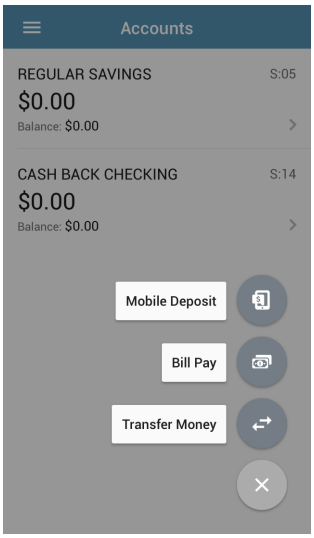
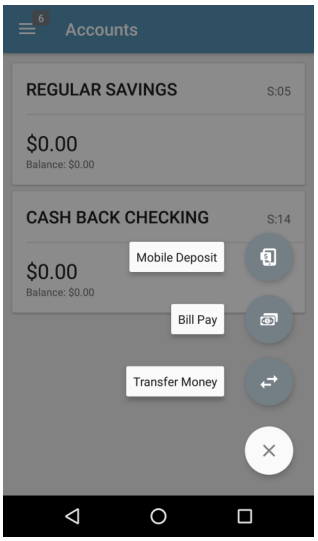
Step 3:

Click 

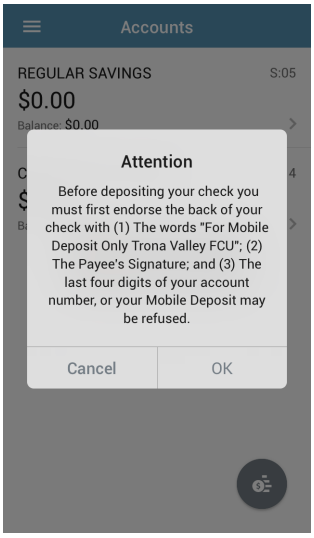


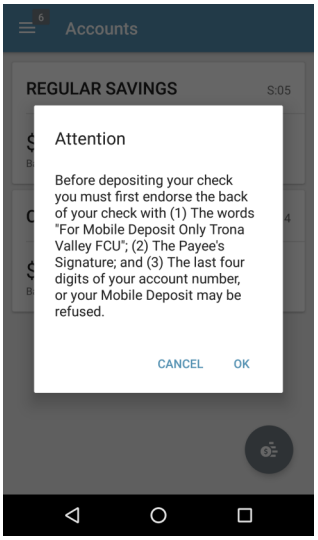


Step 4:

A pop-up appears with instructions for proper endorsement of your Mobile Deposit.

Click





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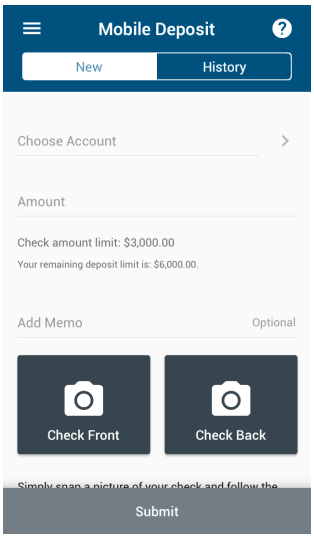
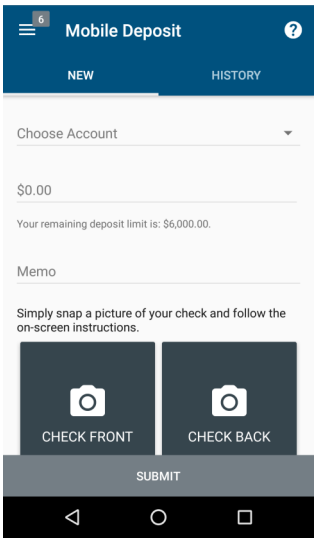
Step 5:

Choose the account to deposit into
Enter the Amount of the check
Add a Memo (Optional)
Take a picture of the Check Front and Check Back

Click Submit

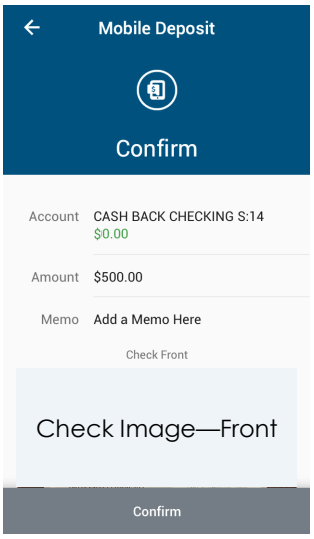


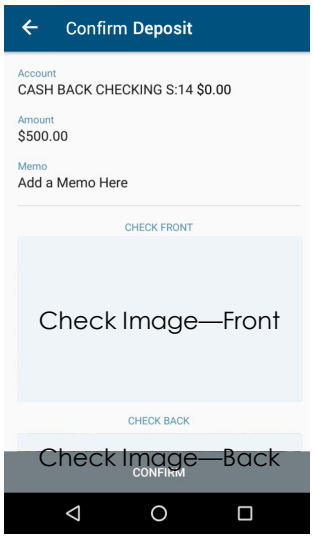


Step 6:

Verify your deposit information has been entered correctly.

Click Confirm





TRONA VALLEY FEDERAL CREDIT UNION

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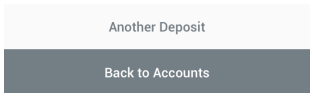
Step 7:

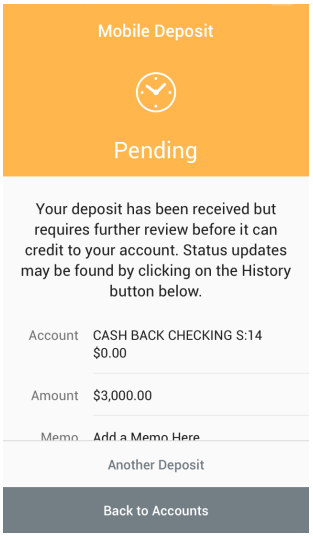
The Pending message will appear, indicating your deposit has been received.

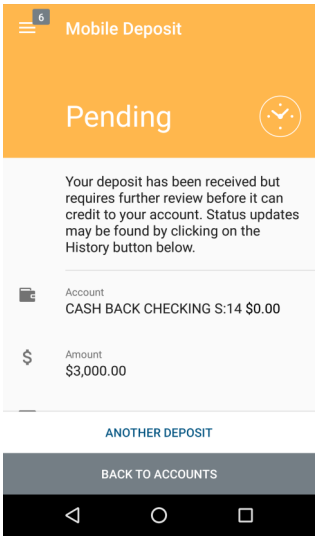
Click



Or

See Page 5 for additional deposit messages.





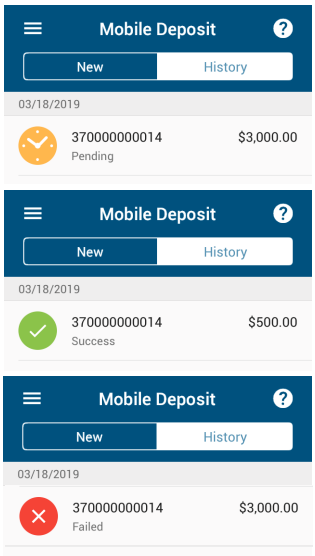
Step 8:

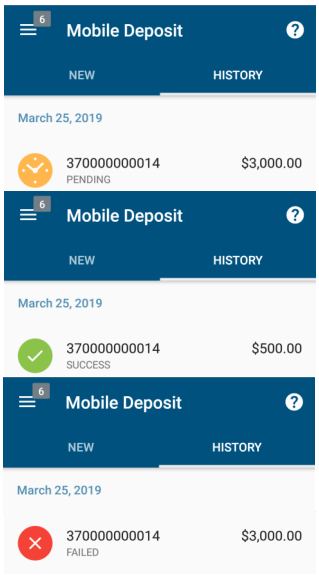
To check your deposit status, from the Mobile Deposit screen,

Click History

After your Mobile Deposit has been reviewed, you will see the status change to Success OR Failed.

Deposits with a Failed status will need to be resubmitted. Check your Mobile Messages for a Rejected Deposit Notification, which includes details on the rejection reason.





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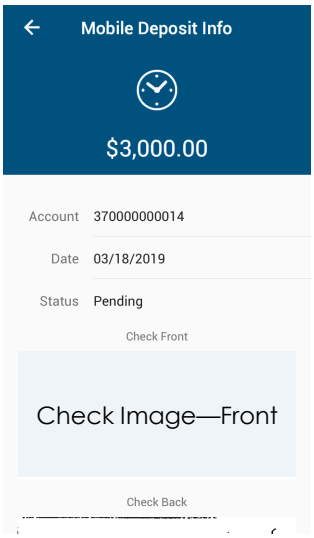
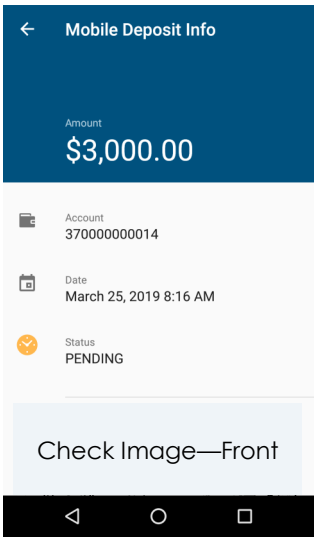
Step 9:

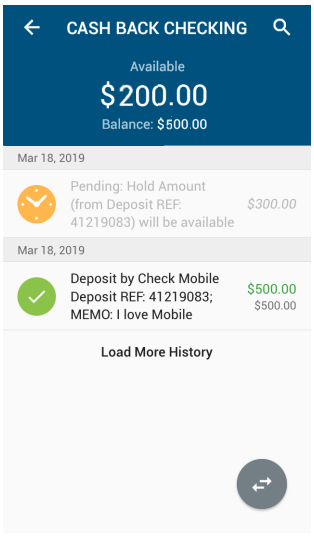
Click the item to review the deposit details and view the front and back of the check.

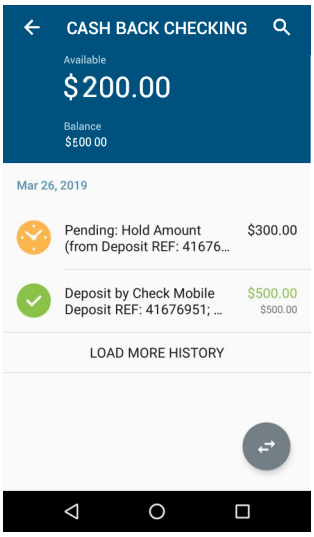




Transaction History

Your approved deposit will display in your transaction history with information on any holds placed on the deposit.





If you have Questions, Comments, or Concerns,
Please call us at 800-331-6268

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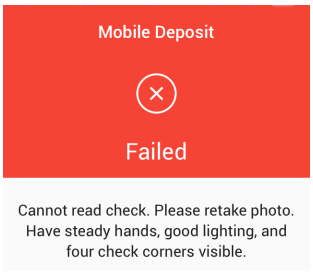
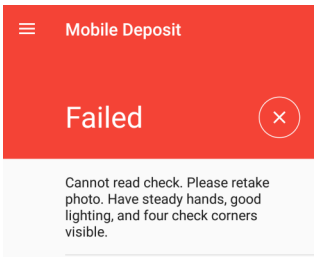
Mobile Deposit Failed

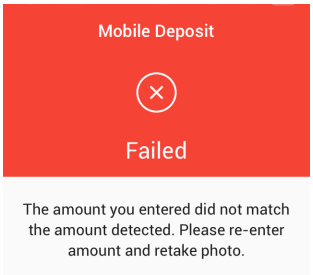
Cannot read check. You may see this failed message if your check images were not within the image frames.

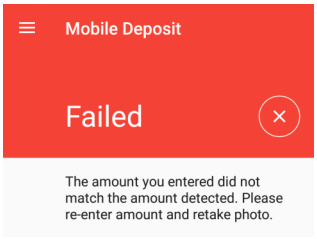
Amount entered did not match. You may see this failed message if the amount you entered did not match the amount of the check detected by the system.

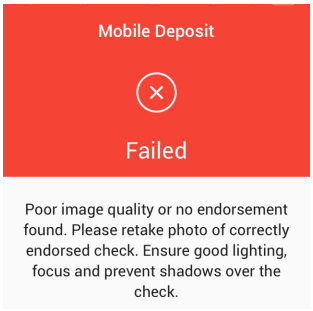
Poor image quality or no endorsement. You may see this failed message if the back of your check is not properly endorsed.

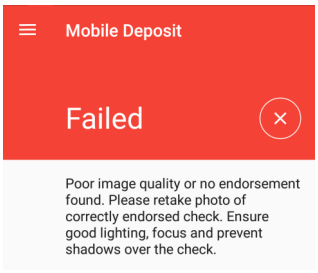






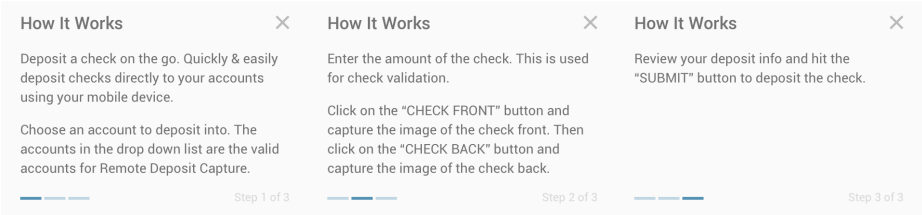






How it Works

How it Works is an in-app tutorial on how to use Mobile Deposit.
Swipe left to see the next Step, or X to close the tutorial.



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